

DEPARTMENT OF HEALTH SERVICES - NAKURU COUNTY

CITIZEN HEALTH CARE SERVICE DELIVERY CHARTER



BONDENI DISPENSARY



VISION

TO BE THE LEADING HEALTH FACILITY IN PROVISION OF QUALITY SERVICES IN NAKURU EAST SUB-COUNTY.

MISSION

TO OFFER INTEGRATED SERVICES WHICH ARE ETHICAL, ACCESSIBLE, EQUITABLE, AFFORDABLE, ACCOUNTABLE TO THE COMMUNITY.

CORE VALUES

PROFESIONALISM. INTEGRITY. ETHICAL. TEAM WORK. CLIENT FOCUSED.

MAONO

KUA KITUO CHA AFYA KINACHO ONGOZA KWA UTOAJI WA HUDUMA BORA KATIKA KATA NDOGO YA NAKURU MASHARIKI.

LENGO

KUTOA HUDUMA BORA AMBAYO NI YA KIMAADILI, KUPATIKANA, USAWA, NAFUU NA UWAJIBIKAJI KWA JAMII.

MAADILI YA MSINGI

UTAALAMU, UADILIFU, MAADILI, KUFANYA KAZI KWA PAMOJA NA MAHITAJI YA WATEJA.

SERVICES OFFERED	WHERE OFFERED	WAITING TIME	COST
1 REGISTRATION	RECEPTION	5 MIN	FREE
2 CONSULTATION	ROOM 1	10-15 MIN	FREE
3 IMMUNIZATION CWC	ROOM 3	10-30 MIN	FREE
4 A.N.C.	ROOM 4	10-30 MIN	FREE
5 H.T.S.	TENT	30-45 MIN	FREE
6 FAMILY PLANNING	ROOM 6	10-45 MIN	FREE
7 POST NATAL	ROOM 6	30-45 MIN	FREE
8 INJECTION / DRESSING	ROOM 7	10-20 MIN	FREE
9 LABORATORY	LAB	VARIABLE	FREE
10 PHARMACY	ROOM 9	5-10 MIN	FREE
11 TB SERVICES	CLINIC RM	10-30 MIN	FREE

HUDUMA ZINAZOTOLEWA	AMBAPU ZINATOLEWA	MUDA	MALIPO
1 USAJILI / KADI	MAPOKELEZI	DAKIKA 5	BURE
2 MASHAURIANO	CHUMBA 1	DAKIKA 10-15	BURE
3 CHANJO YA WATOTO / HUDUMA YA LISHE	CHUMBA 3	DAKIKA 10-30	BURE
4 HUDUMA YA UJAUZITO	CHUMBA 4	DAKIKA 10-30	BURE
5 KUJUA HALI YAKO	HEMA	DAKIKA 30-45	BURE
6 KUPANGA UZAZI	CHUMBA 6	DAKIKA 10-45	BURE
7 BAADA YA KUJIFUNGUA	CHUMBA 6	DAKIKA 30-45	BURE
8 SHINGANO / KUOSHA VIDONDA	CHUMBA 7	DAKIKA 10-20	BURE
9 MAABARA	MAABARA	TOFAUTI	BURE
10 CHUMBA CHA DAWA	CHUMBA 9	DAKIKA 5-10	BURE
11 HUDUMA ZA KIFUA KIKUU	KLINIKI	DAKIKA 10-30	BURE