

COUNTY GOVERNMENT OF NAKURU DEPARTMENT OF HEALTH SERVICES DUNDORI HEALTH CENTRE FACILITY SERVICE DELIVERY CHARTER



MISSION
To provide integrated quality health services to all

VISION
A Healthy County

CORE VALUES
1 Customer-focused
2 Professionalism
3 Integrity
4 Transparency and accountability
5 Team work
6 Creativity and innovation

SERVICES	CHARGES		RESPONSIBILITY	WAITING TIME
	FREE	NURSE		
1. IMMUNIZATION	FREE	NURSE		10 MIN
2. ANTE NATAL CLINIC	FREE	NURSE		10 MIN
3. POSTNATAL CLINIC	FREE	NURSE		10 MIN
4. LABOUR AND DELIVERY	FREE	NURSE		10 MIN
5. FAMILY PLANNING	FREE	NURSE		10 MIN
6. NUTRITION SERVICES	FREE	NURSE		10 MIN
7. CHILD WELFARE CLINIC	FREE	NURSE		15 MIN
8. LABORATORY SERVICES	FREE	NURSE		15 MIN
9. PHARMACY SERVICES	FREE	NURSE		15 MIN
10. HIV SERVICES	FREE	LAB TECH		15 MIN
11. TB SERVICES	FREE	PHARM TECH		15 MIN
12. CURATIVE SERVICES	FREE	NURSE		15 MIN
13. REFERRAL & FOLLOW UP SERVICES	FREE	NURSE		15 MIN
14. HEALTH EDUCATION	FREE	FACILITY INCHARGE		15 MIN
15. DIALOGUE DAYS	FREE	FACILITY INCHARGE		15 MIN
16. ACTION DAYS	FREE	CHEW		MONTHLY
17. MEDICAL EXAMINATION OF FOOD HANDLERS	300/-	PHO		15 MIN

CLIENT OBLIGATIONS
1. SEEK SERVICES EARLY
2. KNOW YOUR HIV STATUS
3. COOPERATE WITH THE HEALTH SERVICE PROVIDER
FACILITY INCHARGE - 0797129727 / 0788609298
COUNTY HEALTH, QUALITY AND STANDARDS OFFICER - 0720736587

HUDUMA			
	HALI	WAKILI	WAKILI WA KATIKA
1. CHANJO	BUKE	MWUGUZI	DAKINA 15
2. KLINIKA YA UJAZITO	BUKE	MWUGUZI	DAKINA 15
3. KLINIKA YA BADA YA KUJIFUNGA	BUKE	MWUGUZI	DAKINA 15
4. KUJIFUNGA	BUKE	MWUGUZI	DAKINA 15
5. MPANGO WA UZAZI	BUKE	MWUGUZI	DAKINA 15
6. KLINIKA YA MATOTO	BUKE	MWUGUZI	DAKINA 15
7. LISHE BORA	BUKE	MWUGUZI	DAKINA 15
8. MAABARA	BUKE	MWUGUZI	DAKINA 15
9. DAWA	BUKE	MWUGUZI	DAKINA 15
10. HUDUMA ZA VIRUSI WA KIMWI	BUKE	MWUGUZI	DAKINA 15
11. HUDUMA ZA KIJUWAHUU (TQ)	BUKE	MWUGUZI	DAKINA 15
12. MATIBABU YA MAAJAMBIA	BUKE	MWUGUZI	DAKINA 15
13. HUDUMA ZA RUMBAWA KUSPATIKA	BUKE	MWUGUZI	DAKINA 15
14. SIMU YA AYA BORA	BUKE	MWUGUZI	DAKINA 15
15. SIMU ZA MAJAMBIA YA AYA BORA	BUKE	MWUGUZI	DAKINA 15
16. SIMU ZA MAFUJIKA NAJOKUMU YA AYA BORA	BUKE	MWUGUZI	DAKINA 15
17. SIMU ZA MAFUJIKA NAJOKUMU YA AYA BORA	BUKE	MWUGUZI	DAKINA 15
18. SIMU ZA MAFUJIKA NAJOKUMU YA AYA BORA	BUKE	MWUGUZI	DAKINA 15
19. SIMU ZA MAFUJIKA NAJOKUMU YA AYA BORA	BUKE	MWUGUZI	DAKINA 15
20. SIMU ZA MAFUJIKA NAJOKUMU YA AYA BORA	BUKE	MWUGUZI	DAKINA 15

SIMU LA ANAYETAFAUTA HUDUMA
TAFAUTA HUDUMA MAPEMA
WA HALI YAKO YA VIRUSI VYA UKIMWI
WHIRIKIANA NA WAHUUUMU
MUSIMANIZI WA KITUO - 0797129727
SIMU - 0788609298