



**COUNTY GOVERNMENT OF NAKURU  
DEPARTMENT OF HEALTH SERVICES  
GITURA DISPENSARY  
FACILITY SERVICE DELIVERY CHARTER**



**VISION**  
A Healthy County

**MISSION**

To provide integrated quality health services to all

**CORE VALUES**

1. Customer focused
2. Professionalism
3. Integrity
4. Team work
5. Transparency
6. Accountability
7. Innovation and Improvement

SERVICES	CHARGES	RESPONSIBILITY	WAITING TIME
1. IMMUNIZATION	FREE	NURSE	10MIN
2. ANTENATAL CLINIC	NHIF	NURSE	10MIN
3. POSTNATAL CLINIC	FREE	NURSE	10MIN
4. LABOUR AND DELIVERY	FREE	NURSE	10 MINS
5. FAMILY PLANNING	FREE	NURSE	15MIN
6. CHILD WELFARE CLINIC	FREE	NURSE	15MIN
7. LABORATORY SERVICES	FREE	LAB TECH	15 MIN
8. PHARMACY SERVICES	FREE	PHARM TECH	15 MINS
9. HIV SERVICES	FREE	NURSE	15MIN
10. TB SERVICES	FREE	NURSE	15MIN
11. CURATIVE SERVICES	FREE	NURSE	15MIN
12. REFERRAL & FOLLOW UP SERVICES	FREE	FACILITY INCHARGE	15MIN
13. HEALTH EDUCATION	FREE	FACILITY INCHARGE	15MIN
14. DIALOGUE DAYS	FREE	CHEW	MONTHLY
15. ACTION DAYS	FREE	CHEW	QUARTERLY
16. MEDICAL EXAMINATION OF FOOD HANDLERS	300/=	PHO	15 MIN

HUDUMA	MALIPO	JUKUMU	MUDA WA KUSUBIRI
1. CHANJO	BURE	MUUGUZI	DAKIKA 15
2. KLINIKI YA UJAUZITO	NHIF	MUUGUZI	DAKIKA 15
3. KLINIKI YA BAADA YA KUFUNGUJA	BURE	MUUGUZI	DAKIKA 15
4. KUIFUNGUA	NHIF	MUUGUZI	DAKIKA 15
5. MPANGO WA UZAZI	BURE	MUUGUZI	DAKIKA 15
6. KLINIKI YA WATOTO	BURE	MUUGUZI	DAKIKA 15
7. MAHABARA	BURE	MTAALAMU WA MA ABARA	DAKIKA 15
8. DAWA	BURE	MTAALAMU WA DAWA	DAKIKA 15
9. HUDUMA ZA VIRUSI VYA UKIMWI	BURE	MUUGUZI	DAKIKA 15
10. HUDUMA ZA KIFUA KIKUUTIBI	BURE	MUUGUZI	DAKIKA 15
11. SHIRIASHU YA MAGONIWA	BURE	MUUGUZI	DAKIKA 15
12. HUDUMA ZA KUPAA NA KUPUATILIA	BURE	MSIMAMISI WA KITUG	DAKIKA 15
13. ELIMU YA AFYA BORA	BURE	MSIMAMISI WA KITUG	MWEZI
14. MKU ZA MAJADITIKANO YA AFYA BORA	BURE	CHEW	MWEZI
15. SIKU YA KUTEKELEZA MAJUKUMU YA AFYA BORA	BURE	CHEW	

**CLIENTS OBLIGATIONS-**

- 1) SEEK SERVICE EARLY/
- 2) KNOW YOUR HIV STATUS
- 3) COOPERATIVE WITH THE HEALTH SERVICE PROVIDER

CONTACT PERSON AND ADDRESS -FACILITY INCHARGE-  
CHQSO-0720736587

**JUKUMU LA ANAYETAFUTA HUDUMA;**

- 1) TAFUTA HUDUMA MAPEMA,
- 2) JUA HALI YAKO YA VIRUSI VYA UKIMWI
- 3) SHIRIKIANA NA WAHUDUMU

ANAYEHUSIKA; NAMBARI YA MSIMAMISI WA KITUG

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