

THE COUNTY GOVERNMENT OF NAKURU



DEPARTMENT OF HEALTH SERVICES
MENENGAI DISPENSARY MFL CODE 20138
SERVICE CHARTER

SERIKALI GATUZI YA NAKURU

KITENGO CHA AFYA
KITUO CHA AFYA CHA MENENGAI MFL CODE 20138
ORODHA YA UTOAZI HUDUMA



VISION - A HEALTHY COMMUNITY
MISSION - TO PROVIDE INTEGRATED QUALITY HEALTH TO ALL
CORE VALUES - INTEGRITY - EQUALITY - ACCOUNTABILITY
TEAM WORK

MAONO - JAMU YENYE AFYA
LENGO - KUTUA HUDUMA ZA AFYA KWA WOTE
MAADILI YA MSINGI - UAGLIFU USAMA UAJIBRAZI
KAZI YA UMCSA

SERVICES OFFERED	WHERE OFFERED	TIME FRAME	CHARGES
V.C.T	1	25-30 MIN	NIL
CONSULTATION	2	5-10 MIN	NIL
INJECTION / DRESSING	3	5 MIN	NIL
T.P / C.C.C SERVICES	4	10-15 MIN	NIL
IMMUNIZATION C.W.C	10	5-10 MIN	NIL
PUBLIC HEALTH	14	5 MIN	NIL
ANTENATAL POSTNATAL	15	10-15 MIN	NIL
FAMILY PLANNING	16	10-15 MIN	NIL
LABORATORY			
PHARMACY	19	5 MIN	NIL
RECEPTION	20	2-5 MIN	NIL
NUTRITION LISHE BORA	1	15-20 MIN	NIL

HUDUMA	CHUMBA	MUDA	MALIPO
HUDUMA YA VCT	1	DAKIKA 25-30	BURE
MASHAURIANO	2	DAKIKA 5-10	BURE
CHUMBA CHA KUWAA NGERAHA / SINDANO	3	DAKIKA 5	BURE
HUDUMA YA KIFUA KIKUU	4	DAKIKA 10-15	BURE
CHANJO	10	DAKIKA 5-10	BURE
AFYA KWA JAMII	14	DAKIKA 5	BURE
KLINIKI RAADA YA KUIJIFUNGA	15	DAKIKA 10-15	BURE
UPANGATI UZAZI	16	DAKIKA 10-15	BURE
HUDUMA YA MAABARA			
HUDUMA YA DAWA	19	DAKIKA 5	BURE
CHUMBA CHA MAPOKEZI	20	DAKIKA 2-5	BURE

CLIENT OBLIGATIONS
SEEK SERVICE EARLY
KNOW YOUR HIV STATUS
COOPERATE WITH THE HEALTH SERVICE PROVIDER

JUKUMU LA ANAYETAJUTA HUDUMA
TATUTA HUDUMA MAPEMA
JUA HALI YAKO YA VIRUSI VYA UKIMWI
SHIRIKIANA NA WAHUDUMU

A HEALTHY COMMUNITY IS A HEALTHY NATION