



**REPUBLIC OF KENYA
COUNTY GOVERNMENT OF NAKURU**



**Website Privacy Policy
Effective Date: 03/04/2025**

The County Government of Nakuru is committed to safeguarding the privacy of its Website visitors. This Privacy Policy outlines how we collect, use, and protect your personal information when you interact with our Website.

1. Information We Collect

To provide and enhance our services, we may collect the following types of information:

- **Personal Information:** This includes names, email addresses, phone numbers, and any information voluntarily provided through contact forms or service requests.
- **Usage Data:** We collect information related to how visitors interact with the Website, including IP addresses, browser types, device identifiers, and pages visited.
- **Cookies and Tracking Technologies:** We use cookies to enhance user experience, track Website analytics, and improve our services. Users can manage cookie preferences through browser settings.

2. How We Use Your Information

We utilize collected information to:

- Improve and optimize our Website's functionality and services.
- Respond to inquiries, service requests, and other user communications.
- Ensure compliance with legal obligations and governmental regulations.

3. Sharing of Information

The County Government of Nakuru values user privacy and does not sell or rent personal information. However, we may share collected data in the following instances:

- **Legal Compliance:** When required by law, court orders, or to protect our legal rights.
- **Service Providers:** With authorized third-party service providers who assist in Website operations, maintenance, and security.

4. Security of Information

We implement appropriate security measures to protect collected data from unauthorized access, alteration, disclosure, or destruction. However, users should note that no online platform can guarantee absolute security.

5. Your Rights and Choices

Users have the right to:

- **Access and Review Data:** Request details about the personal data collected and stored.
- **Correction and Deletion:** Request corrections or removal of personal data if inaccurate or no longer needed.
- **Opt-Out Options:** Manage cookie preferences or opt out of specific data collection features through browser settings.

6. Changes to This Policy

We reserve the right to modify this Privacy Policy as necessary. The latest version will always be available on the Website. Users are encouraged to review this policy periodically to stay informed about updates.

For any privacy-related concerns or inquiries, contact us at info.eduict@nakuru.go.ke.

By continuing to use the Nakuru County Website, you acknowledge and agree to the terms outlined in these policies. If you do not agree with any provision, please discontinue use of the Website immediately.